



MARCO POLO
HONGKONG · GATEWAY · PRINCE

EXPLORE DISCOVER EXPERIENCE

Press Information

For Immediate Release

MARCO POLO HOTELS – HONG KONG AWARDED THE 2018 TRIPADVISOR CERTIFICATE OF EXCELLENCE



13 June 2018, Hong Kong SAR, China – Marco Polo Hotels – Hong Kong is proud to have attained a TripAdvisor® Certificate of Excellence for each of its three Hong Kong hotels: Marco Polo Hongkong Hotel, Gateway Hotel and Prince Hotel. As it's the eighth consecutive year that both Gateway Hotel and Prince Hotel have been awarded the prestigious Certificate of Excellence, both hotels have also been included in the Certificate of Excellence Hall of Fame. The achievements celebrate hospitality businesses that earned great traveller reviews on TripAdvisor over the past year by continually delivering a top-quality customer experience.

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travellers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

"TripAdvisor is excited to announce the recipients of the 2018 Certificate of Excellence, which celebrates businesses that have consistently received strong praise and ratings from travellers," said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. "This recognition allows us to



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publicly honour businesses that are actively engaging with customers and using feedback to help travellers identify and confidently book the perfect trip.”

“We are deeply honoured to receive the esteemed TripAdvisor Certificate of Excellence. I would like to offer our sincere thanks to our valued guests of Marco Polo Hongkong Hotel, Gateway Hotel and Prince Hotel for the wonderful reviews and continued support. We would also like to extend our gratitude to our fellow associates for their warm hospitality and service. We will continue to strive for excellence and make every stay with us a top-rated experience,” said Mr Dalip Singh, General Manager of Marco Polo Hotels – Hong Kong.

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About Marco Polo Hotels – Hong Kong

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Situated in the heart of Tsim Sha Tsui in Kowloon, the three Marco Polo hotels in Hong Kong (Marco Polo Hongkong Hotel, Gateway Hotel and Prince Hotel), form part of Harbour City – Hong Kong SAR of China’s largest shopping complex, with more than 450 shops and the world’s leading luxury brands.

The three hotels comprise 1,459 well-appointed guestrooms and suites, equipped with complimentary Wi-Fi, plus deluxe amenities. Every Marco Polo hotel befits the new-age traveller, be it business or pleasure, with elegant designs, impeccable service and all the modern comforts.

The three Marco Polo hotels in Hong Kong are part of Wharf Hotels, a wholly-owned subsidiary of The Wharf (Holdings) Ltd, a Hong Kong-listed company with core business interests in property and investments in communications and container-terminal operations.

About Global Hotel Alliance

Global Hotel Alliance (GHA) is the world’s largest alliance of independent hotel brands, bringing together 30 brands of over 550 hotels in 75 countries. GHA uses a shared technology platform to drive incremental revenues and create cost savings for its member brands. GHA’s award-winning loyalty programme, DISCOVERY, provides 13 million members exclusive opportunities to immerse themselves in local culture wherever they travel. For more information, visit discoveryloyalty.com.

About TripAdvisor

TripAdvisor, the world's largest travel site*, enables travellers to unleash the full potential of every trip. With over 600 million reviews and opinions covering the world's largest selection of worldwide travel listings – approximately 7.5 million accommodations, airlines, attractions and restaurants – TripAdvisor provides travellers with the wisdom of the crowds to help them decide where to stay, how to fly, what to do and where to eat. TripAdvisor also compares prices from more than 200 hotel booking sites so travellers can find the lowest price on the hotel that's right for them. TripAdvisor-branded sites are available in 49 markets, and are home to the world's largest travel community of 455 million average monthly unique visitors**, all looking to get the most out of every trip. TripAdvisor: Know better. Book better. Go better.

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