



MARCO POLO  
HONGKONG · GATEWAY · PRINCE

EXPLORE DISCOVER EXPERIENCE

## Press Information

For Immediate Release

### GATEWAY HOTEL AND PRINCE HOTEL

#### AWARDED THE 2017 TRIPADVISOR CERTIFICATE OF EXCELLENCE



**31 July 2017, Hong Kong SAR, China** – Gateway Hotel and Prince Hotel have each been honoured with a TripAdvisor® Certificate of Excellence. It is the seventh consecutive year that both Marco Polo hotels have been awarded the prestigious Certificate of Excellence since the awards were inaugurated in 2011. The achievement celebrates hospitality businesses that have earned top traveller reviews on TripAdvisor over the past year.

The Certificate of Excellence accounts for the quality, quantity and frequency of reviews submitted by travellers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

“TripAdvisor is excited to announce the recipients of the 2017 Certificate of Excellence, which celebrates hospitality businesses that have consistently received strong praise and ratings from travellers,” said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. “This recognition allows us to publicly honour businesses that are actively engaging with customers and using feedback to help travellers identify and confidently book the right property at the right price.”

“We are delighted to receive the coveted TripAdvisor Certificate of Excellence for the seventh consecutive year. I would like to offer our sincere thanks to our loyal guests who make Gateway Hotel and Prince Hotel their premier choices in Hong Kong, and have made the effort to share their positive reviews with fellow travellers. We would also like to thank our associates who share their heartfelt hospitality every day with our



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guests. We look forward to upholding our service and accommodation excellence and making every stay with us a top-rated experience,” said Mr Thomas Salg, General Manager of Marco Polo Hotels – Hong Kong.

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## **About Marco Polo Hotels – Hong Kong**

### **EXPLORE DISCOVER EXPERIENCE**

Situated in the heart of Tsim Sha Tsui in Kowloon, the three Marco Polo hotels in Hong Kong (Marco Polo Hongkong Hotel, Gateway Hotel and Prince Hotel), form part of Harbour City – Hong Kong SAR of China’s largest shopping complex, with more than 450 shops and the world’s leading luxury brands.

The three hotels comprise 1,459 well-appointed guestrooms and suites, equipped with complimentary Wi-Fi, plus deluxe amenities. Every Marco Polo hotel befits the new-age traveller, be it business or pleasure, with elegant designs, impeccable service and all the modern comforts.

The three Marco Polo hotels in Hong Kong are part of Wharf Hotels, a wholly-owned subsidiary of The Wharf (Holdings) Ltd, a Hong Kong-listed company with core business interests in property and investments in communications and container-terminal operations.

### **About Global Hotel Alliance**

Global Hotel Alliance (GHA) is the world’s largest alliance of independent hotel brands, bringing together 30 brands of over 550 hotels in 75 countries. GHA uses a shared technology platform to drive incremental revenues and create cost savings for its member brands. GHA’s award-winning loyalty programme, DISCOVERY, provides 13 million members exclusive opportunities to immerse themselves in local culture wherever they travel. For more information, visit [discoveryloyalty.com](http://discoveryloyalty.com).

### **About TripAdvisor**

TripAdvisor, the world's largest travel site\*, enables travellers to unleash the full potential of every trip. With over 600 million reviews and opinions covering the world's largest selection of worldwide travel listings – approximately 7.5 million accommodations, airlines, attractions and restaurants – TripAdvisor provides travellers with the wisdom of the crowds to help them decide where to stay, how to fly, what to do and where to eat. TripAdvisor also compares prices from more than 200 hotel booking sites so travellers can find the lowest price on the hotel that's right for them. TripAdvisor-branded sites are available in 49 markets, and are home to the world's largest travel community of 455 million average monthly unique visitors\*\*, all looking to get the most out of every trip. TripAdvisor: Know better. Book better. Go better.

For press enquiries and interview opportunities, please contact:

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